



DRAFT



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CASE STUDY:

The Biggest Comeback of All

"No one dreamed a vibrant and healthy woman in her thirties would literally drop dead in front of them," recalls Tracey Conway, an actress and comedian from Seattle. According to a Seattle Fire Department report, Tracey died at around 10 pm on January 21, 1995, in front of a live studio audience for a local TV comedy show.

"Standing among the other actors onstage, I murmured, 'I don't feel too...,' then collapsed. More than a hundred people laughed. It was a comedy sketch spoofing ER, after all! They didn't know I was experiencing sudden cardiac arrest."

Thanks to CPR from a volunteer firefighter in the audience and the rapid arrival of an EMS team with an automated external defibrillator (AED), Tracey's heartbeat was restored. "I joined the elite club of those who 'come back.' In terms of my acting profession, I'd have to say that it was truly the biggest 'comeback' of my career!"

A Deadly Adversary

Sudden cardiac arrest (SCA) is the single leading cause of death in the United States, killing more people than stroke, lung cancer, breast cancer and aids combined.¹ SCA claims as many as 450,000 victims each year, more than 1000 people a day—one nearly every minute.² It can strike without warning and affects people of any age, even children.

Five Minutes Is All It Takes

The chances of survival from SCA plummet by seven to ten percent with each passing minute. Performing CPR and calling 9-1-1, while essential, are not enough. Early defibrillation—providing a shock to the heart within the first 3-5 minutes—is the single most effective treatment for SCA.³ Unfortunately, because emergency response teams take on average 6-12 minutes to arrive, 95 percent of SCA victims die before reaching a hospital.⁴ Thanks to portable devices called automated external defibrillators (AEDs), more lives are being saved each year from SCA.

Every day, someone like you uses an AED to help save a life.



SCA vs. Heart Attack

SCA



An AED: the Best Chance for a Second Chance-at Life

With an AED, anyone with minimal training can restore a heart in cardiac arrest—before paramedics can arrive. Unlike the defibrillators seen in medical TV shows, an AED is small, lightweight and very easy to operate. It provides prompts for the rescuer at every step, automatically analyzes a heart's rhythm and recommends a shock only if needed. An AED is so simple to use, even untrained school children can operate one quickly and correctly.6

I died on January 21, 1995, but I'm very much alive and kicking and laughing today, thanks to an AED.

Heart Attack

- > Blockage disrupts flow of blood to heart muscle
- > Warning signs such as pain in chest
- and arm are common
- > Victims often remain conscious



CASE STUDY:

Staying Ahead of the Curve

Cincinnati-based Fifth Third Bank has always been an industry leader with regard to the safety and security of its 19,000 employees. So when the bank looked at making AEDs available in its locations, it was an easy decision to make. "When we analyzed the importance of implementing this program," says Mike Neugebauer, the bank's corporate safety and security manager, "we looked at what we were protecting—our employees.

We looked at what we were protecting—our employees. It just made sense to do this. **??**

The cost of replacing an employee is far greater than the cost of an AED. It just made sense to do this."

Moreover, Fifth Third realized that AED programs are simply the future. "I anticipate that AEDs will soon become mandatory in certain buildings based on size or population, and we wanted to be ahead of the curve," says Neugebauer.

R Before the AED installation, there was nothing we could do for a sudden cardiac arrest victim until emergency services arrived. Now we have the equipment to, hopefully, make the *difference between life and death. 9*

- Trudy Rautio, President Carlson Hotels Worldwide in the Americas



Is Your Business Prepared for SCA?

Just as sudden cardiac arrest (SCA) can happen to anyone at any age, it can occur in any business of any size—at any time. Your employees, partners and customers are all potentially at risk. Because SCA strikes without warning, being prepared can literally mean the difference between life and death.

AEDs at Work

- > SCA accounts for 13 percent of on-the-job fatalities.⁷
- > The Cardiac Arrest Survival Act 2000 encourages the placement of AEDs in all federal buildings.
- > The FAA requires that all passenger flights in the U.S. carry an AED onboard.⁸

AED Program Benefits

To protect employees, more companies are incorporating AED programs in their health and safety efforts, and for many, AEDs have become as essential as first aid kits and fire extinguishers. Indeed, with the growing success of AEDs in saving lives, employees may eventually come to expect AED programs as a routine part of their benefits packages.

What to Look for in an AED Program

Saving a life with an AED involves far more than having a device close at hand. The right AED program ensures that the personnel you select are trained in recognizing the symptoms of SCA and in using an AED, that your devices are placed in optimal locations and stay in working order, and that you can successfully navigate the health and safety regulations associated with incorporating AEDs into the workplace. Whether your company has five employees or five thousand, look for an AED program that:

- > Is flexible and comprehensive enough to meet your unique personnel and budgetary needs.
- > Can help you build strong relationships between your AED program and your local emergency response and hospital communities.
- > Offers health initiatives for your business to help lower the incidence of SCA.
- > Demonstrates a commitment to helping SCA survivors return to active and rewarding lives.

Avoiding Risks

Unfortunately, while AEDs offer victims of SCA the best chance at survival, some still die, even in the best of circumstances. When it comes to the legal implications of using AEDs to save lives, the law is on your side.

- > The Cardiac Arrest Survival Act of 2000 provides federal liability protection for those who acquire or use an AED.
- > All 50 states have Good Samaritan laws that offer additional protection.
- > Case law suggests that companies may eventually be liable for not having AEDs
- > An AED cannot be misused on someone not in cardiac arrest—it provides a shock only when needed.
- > A properly designed and supported AED program minimizes your legal risks.

Industry Support for AEDs

The following organizations support the placement of AEDs in public places: American Heart Association, Building Owners and Managers Association, American Red Cross, National Safety Council, OSHA, and The Hartford Group.



AEDs and the Cardiac Chain of Survival

From the American Heart Association:

STEP 1 Early access to care (calling 9-1-1).

STEP 2 Early cardiopulmonary resuscitation (CPR).

STEP 3 Early defibrillation—the most critical step in restoring cardiarhythm

STEP 4 Early advanced cardiac



CASE STUDY:

Making the Case for an AED Program

Thanks to an AED from Medtronic, Ed Williams is alive and well today. When he experienced SCA on the job at Systemax, a mid-sized computer manufacturer in Ohio, an AED was standing by.

"If the Medtronic LIFEPAK 500 AED hadn't been here, Ed might have died," says Bruce Willcox, the company's director of administration for human resources—and the rescuer who saved Williams' life. "These eight little pounds of medical technology are objects of respect in our company."

ff you use it once, it pays for itself.

That respect was evident from the outset, according to Paul Sullenberger, safety and security coordinator at Systemax. When Sullenberger made the case for an AED program, the company vice president saw the value immediately. "He had the perspective that if you use it once, then it's paid for itself," says Sullenberger.

At the time of William's sudden cardiac arrest, Bruce Willcox was the only person in the company who knew how to use an AED. Since then, more than 30 employees have been trained. One class was deliberately scheduled for February 13th, the anniversary of the day Bruce Willcox and a Medtronic AED saved Ed Williams' life.

Medtronic: The World Leader in External Defibrillation

Medtronic pioneered defibrillation technology nearly 50 years ago and today is the leading provider of automated external defibrillators (AEDs) to companies and organizations the world over. Hospitals, emergency medical services, targeted responders and other trained providers rely on us every day, in the toughest cardiac emergencies—because our customers are also our partners in saving more lives.

- > More hospitals choose Medtronic than any other brand.
- Nine out of the top 10 emergency medical services (EMS) teams in the U.S. have a Medtronic defibrillator onboard.
- So do 63 percent of the Fortune 100 and nearly half of Fortune 500 companies.

The Right AED Solution for Your Business

Medtronic specialists design an entire program that suits your particular needs—from administration to installation, regulatory compliance to maintenance. With Medtronic, you get far more than a world-class defibrillator. You get an entire system that links emergency responders from the first rescuer at the scene to paramedics to physicians in the hospital and beyond. It is a comprehensive cycle of care designed to help victims of sudden cardiac arrest (SCA) not just survive, but thrive. Medtronic can:

- Help you decide how many units are appropriate for your workforce and where you should put them.
- Train your employees who have volunteered to join the program to guarantee they can operate AEDs expertly.
- Guide you through the regulatory requirements of ensuring the proper implementation of your program.

Building Heart Safe Communities

An AED program from Medtronic includes community and corporate programs that increase AED awareness and visibility at all levels—local, regional and national. Our Heart Safe Communities initiative has the goal of saving even more lives in communities around the world.

Contact your local representative or visit www.medtronic-ers.com



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- ⁷ U.S. Department of Labor: Occupational Safety and Health Administration.

⁸ Flights with at least one flight attendant on board.

⁹ Toeppen-Sprigg, B., et al. August 2003. Utilization and Impact of AEDs in the workplace: a survey of occupational health physicians. American College of Occupational and Environmental Medicine.

LIFEPAK AEDs are prescription devices. Please consult your physician. AED users should be trained in CPR and the use of the AED. LIFEPAK AEDs are intended for use on adults and children of all ages. For infants and children less than 8 years of age or 55 lbs. (25 kg), use Infant/Child Reduced Energy Defibrillation Electrodes (available separately). Although not everyone can be saved from sudden cardiac arrest, studies show that early defibrillation can dramatically improve survival rates. For more information call Medtronic at 1.800.442.1142.

Medtronic Emergency Response Systems 11811 Willows Road NE P. O. Box 97006 Redmond, WA 98073-9706 USA Tel: 425.867.4000 Fax: 425.867.4121 www.medtronic-ers.com

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